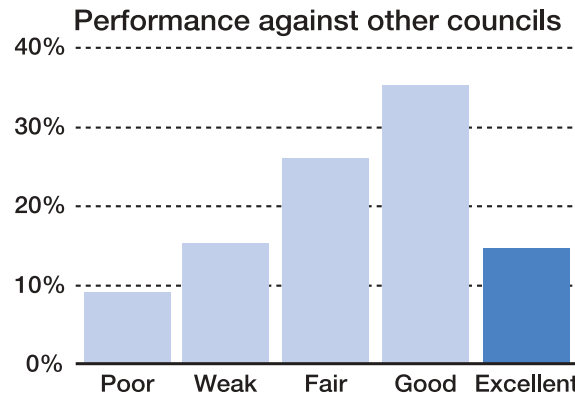


How is Kent County Council performing?

Overall performance

excellent

Kent County Council has been measured as **excellent** in the way that it serves its local people. The chart opposite shows what share of councils also received this rating.



We reached this overall rating by looking at:

1. how **Kent County Council** is run; and
2. how **Kent County Council's** main services perform.

1. How is Kent County Council run?

Kent County Council received a measurement of **4 out of 4** for the way it is run.

The Council generally provides good services for local people, especially in social care. More needs to be done to improve environmental management, especially in relation to transport. The Council manages its resources effectively and operates within a strong financial framework. It is clear about its priorities and effective leadership and strong management have ensured that its key objectives have been delivered. The Council plays a powerful role in the community and has worked hard with partners to secure added advantage for local people.

2. How do Kent County Council's main services perform?

We have assessed core service performance in the service areas shown alongside. Each service is scored on a scale from 1 to 4, with 1 being the lowest and 4 being the highest. Education and social care are given more importance in reaching the overall service score than other areas.

Service performance	1 (lowest)	4 (highest)
Education	3	out of 4
Social care – children	3	out of 4
Social care – adults	3	out of 4
Environment	2	out of 4
Libraries and leisure	2	out of 4
Use of resources	4	out of 4
Overall service performance	3	out of 4