

How is Newham LBC performing?

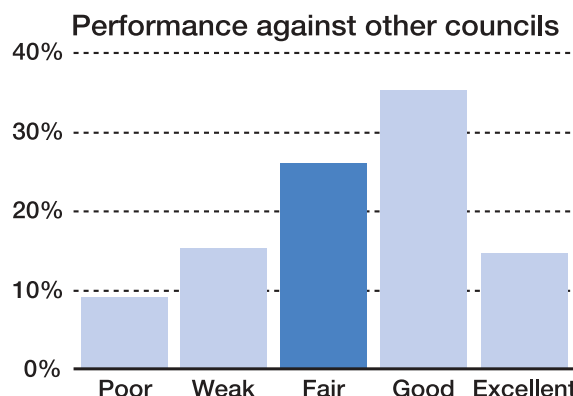
Overall performance

fair

Newham LBC has been measured as **fair** in the way that it serves its local people. The chart opposite shows what share of councils also received this rating.

We reached this overall rating by looking at:

1. how **Newham LBC** is run; and
2. how **Newham LBC's** main services perform.



1. How is Newham LBC run?

Newham LBC received a measurement of **3 out of 4** for the way it is run.

The Council has made some significant improvements in services but there are still weaknesses. School results have improved and there are now no schools in special measures, but education performance is still below average. Social care for children and adults has improved from a very low level, but is still weak. Public satisfaction levels with the Council are improving and beginning to compare well to other Councils. The Council is clear about the improvements it wants to make and needs to use resources effectively to deliver these.

2. How do Newham LBC's main services perform?

We have assessed core service performance in the service areas shown alongside. Each service is scored on a scale from 1 to 4, with 1 being the lowest and 4 being the highest. Education and social care are given more importance in reaching the overall service score than other areas.

Service performance	1 (lowest) 4 (highest)
Education	3 out of 4
Social care – children	2 out of 4
Social care – adults	2 out of 4
Environment	2 out of 4
Housing	3 out of 4
Libraries and leisure	2 out of 4
Benefits	1 out of 4
Use of resources	3 out of 4
Overall service performance	2 out of 4