

How is Manchester City Council performing?

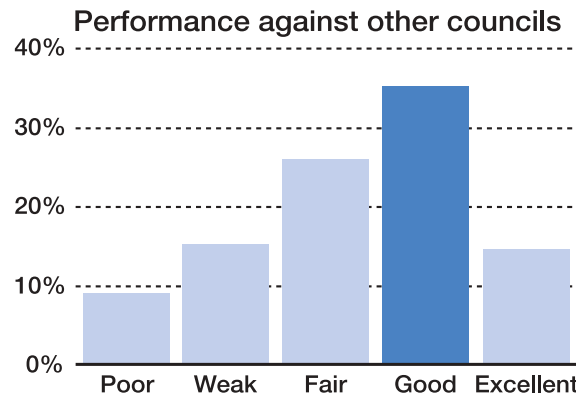
Overall performance

good

Manchester City Council has been measured as **good** in the way that it serves its local people. The chart opposite shows what share of councils also received this rating.

We reached this overall rating by looking at:

1. how **Manchester City Council** is run; and
2. how **Manchester City Council's** main services perform.



1. How is Manchester City Council run?

Manchester City Council received a measurement of **3 out of 4** for the way it is run.

The Council provides mix quality services for local people. Significant improvements have been made in education services, as well as in the management of housing and benefits administration. Social care remains relatively weak. Much of the Council's success lies in the strong community leadership role it has adopted and the regeneration programmes it has delivered to increase the quality of life for local people.

2. How do Manchester City Council's main services perform?

We have assessed core service performance in the service areas shown alongside. Each service is scored on a scale from 1 to 4, with 1 being the lowest and 4 being the highest. Education and social care are given more importance in reaching the overall service score than other areas.

Service performance	1 (lowest)	4 (highest)
Education	2	out of 4
Social care – children	2	out of 4
Social care – adults	3	out of 4
Environment	2	out of 4
Housing	4	out of 4
Libraries and leisure	2	out of 4
Benefits	3	out of 4
Use of resources	3	out of 4
Overall service performance	3	out of 4