

How is North East Lincolnshire Borough Council performing?

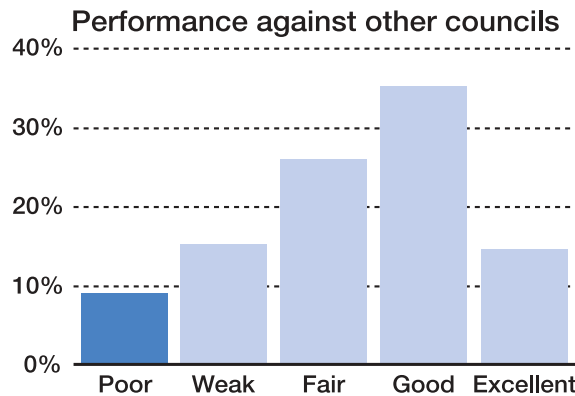
Overall performance

poor

North East Lincolnshire Borough Council has been measured as **poor** in the way that it serves its local people. The chart opposite shows what share of councils also received this rating.

We reached this overall rating by looking at:

1. how **North East Lincolnshire Borough Council** is run; and
2. how **North East Lincolnshire Borough Council's** main services perform.



1. How is North East Lincolnshire Borough Council run?

North East Lincolnshire Borough Council received a measurement of **2 out of 4** for the way it is run.

The Council is improving some services but standards of service are generally poor. Levels of attainment at primary and secondary school are getting better, and the Council has worked with others to tackle poverty and social exclusion, but social care, particularly for adults, is poor. There are also major weaknesses in the benefits administration and housing services, and in aspects of environmental services, including recycling. The Council generally is not serving local people well.

2. How do North East Lincolnshire Borough Council's main services perform?

We have assessed core service performance in the service areas shown alongside. Each service is scored on a scale from 1 to 4, with 1 being the lowest and 4 being the highest. Education and social care are given more importance in reaching the overall service score than other areas.

Service performance	1 (lowest) 4 (highest)
Education	3 out of 4
Social care – children	1 out of 4
Social care – adults	2 out of 4
Environment	2 out of 4
Housing	1 out of 4
Libraries and leisure	2 out of 4
Benefits	1 out of 4
Use of resources	2 out of 4
Overall service performance	1 out of 4