

## How is Kent County Council performing?

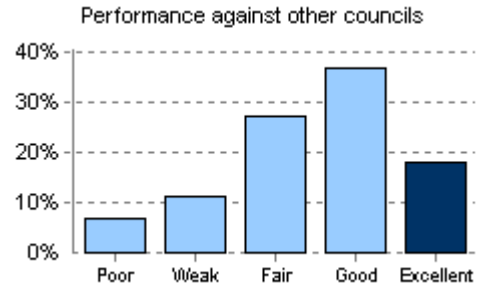
### Overall Performance

**excellent**

**Kent County Council** has been measured as **excellent** in the way that it serves its local people. The chart opposite shows what share of councils also received this rating.

We reached this overall rating by looking at:

1. How **Kent County Council** is run; and
2. How **Kent County Council's** main services perform.



### 1. How is Kent County Council run and what progress has the council made in the last year?

Kent County Council continues to be an excellent council.

Kent County Council has made improvements in a number of areas including helping older people to live independently, school GCSE exam results, recycling and composting waste, and increasing the use of libraries and museums. These improvements have resulted from targeted investment and management action in line with the council's strategic plans. The council continues to provide high quality services and has introduced a range of measures to address those areas where there is scope for improvement. These include tackling the increase in waste generated per head of population and the levelling out of performance in Kent's primary schools, where the council's targets have not been met. The council is continuing to develop its financial planning processes and has made good progress in the way that it plans for future service developments. Based on Kent County Council's current plans, it is well placed to further improve the way it works and the services it provides to local people.

In December 2002 **Kent County Council** received a measurement of 4 out of 4 for the way it is run.

### 2. How do Kent County Council's main services perform?

We have assessed core service performance in the service areas shown alongside. Each service is scored on a scale from 1 to 4, with 1 being the lowest and 4 being the highest. Education and social care are given more importance in reaching the overall service score than other areas.

Overall service performance **3** out of 4

