

How is London Borough of Newham performing?

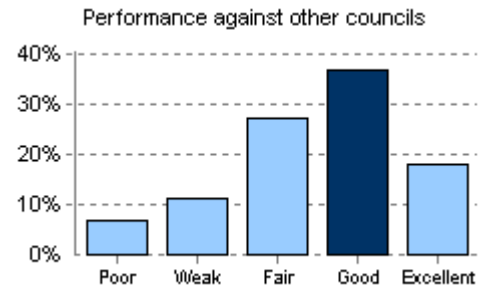
Overall Performance

good

London Borough of Newham has been measured as **good** in the way that it serves its local people. The chart opposite shows what share of councils also received this rating.

We reached this overall rating by looking at:

1. How **London Borough of Newham** is run; and
2. How **London Borough of Newham's** main services perform.



1. How is London Borough of Newham run and what progress has the council made in the last year?

London Borough of Newham has changed from being fair to good.

The council has made significant improvements in key services, including education and older people's social services. The housing and council tax benefits service has also seen major improvements and is expected to improve further. Newham is improving services for children looked after by the council, including those in education. More children have stable care placements and children leaving care are now more likely to go into further education or jobs. The council is also actively tackling anti-social behaviour and environmental crime. Based on current plans, the council is well placed to further improve the way it works and the services it provides to local people.

In December 2002 **London Borough of Newham** received a measurement of 3 out of 4 for the way it is run.

2. How do London Borough of Newham's main services perform?

We have assessed core service performance in the service areas shown alongside. Each service is scored on a scale from 1 to 4, with 1 being the lowest and 4 being the highest. Education and social care are given more importance in reaching the overall service score than other areas.

Overall service performance **3** out of 4

