

## How is Sutton London Borough Council performing?

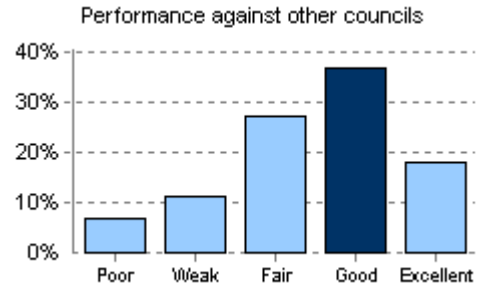
### Overall Performance

**good**

**Sutton London Borough Council** has been measured as **good** in the way that it serves its local people. The chart opposite shows what share of councils also received this rating.

We reached this overall rating by looking at:

1. How **Sutton London Borough Council** is run; and
2. How **Sutton London Borough Council's** main services perform.



### 1. How is Sutton London Borough Council run and what progress has the council made in the last year?

Sutton London Borough Council continues to be a good council.

The council has made improvements in many key services including education, environmental services and housing benefits over the last year. It has responded positively to previous weaknesses in special educational needs and stability of placements of looked after children. The council is providing better services as shown in performance indicators across many services. However, further improvement is required in some areas including educational attainment of children looked after, home care and support for adults. Community engagement has improved and the Sutton Partnership has taken the lead in improving the quality of life for all people in the borough. Following its annual conference it produced a Community Strategy 2003-2007 to address issues such as deprivation, employment, crime, health, education and housing needs. Based on Sutton's current plans, the council is well placed to improve the way it works and services it provides to local people.

In December 2002 **Sutton London Borough Council** received a measurement of 4 out of 4 for the way it is run.

### 2. How do Sutton London Borough Council's main services perform?

We have assessed core service performance in the service areas shown alongside. Each service is scored on a scale from 1 to 4, with 1 being the lowest and 4 being the highest. Education and social care are given more importance in reaching the overall service score than other areas.

Overall service performance **4** out of 4

