

How is Manchester City Council performing?

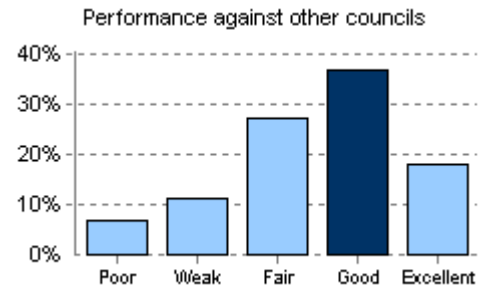
Overall Performance

good

Manchester City Council has been measured as **good** in the way that it serves its local people. The chart opposite shows what share of councils also received this rating.

We reached this overall rating by looking at:

1. How **Manchester City Council** is run; and
2. How **Manchester City Council's** main services perform.



1. How is Manchester City Council run and what progress has the council made in the last year?

Manchester City Council continues to be a good council.

Manchester City Council has made improvements in many areas over the last year which has consolidated its position as a good council. Inspections of housing, social services and benefits have all confirmed that these key services are improving. The council has taken action to improve educational attainment and attendance and these areas are also showing encouraging results. Manchester scores below the national average in key areas reflecting quality of life, such as employment, education, crime and health. The council is making progress on tackling these issues by strengthening partnership working with other public services and agencies, and by involving communities more in developing the way services are being delivered. Based on Manchester City Council's current plans it is well placed to further improve the way it works and the services it provides to local people.

In December 2002 **Manchester City Council** received a measurement of 3 out of 4 for the way it is run.

2. How do Manchester City Council's main services perform?

We have assessed core service performance in the service areas shown alongside. Each service is scored on a scale from 1 to 4, with 1 being the lowest and 4 being the highest. Education and social care are given more importance in reaching the overall service score than other areas.

Overall service performance **3** out of 4

