

## How is London Borough of Newham performing?

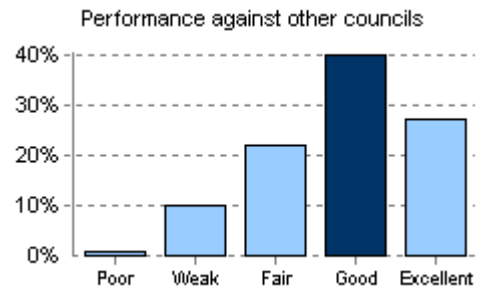
### Overall Performance

**good**

**London Borough of Newham** has been measured as **good** in the way that it serves its local people. The chart opposite shows what share of councils also received this rating.

We reached this overall rating by looking at:

1. How **London Borough of Newham** is run; and
2. How **London Borough of Newham's** main services perform.



### 1. How is London Borough of Newham run and what progress has the council made in the last year?

London Borough of Newham continues to be a good council.

It has made improvements in education, libraries and leisure services over the last year. The council is ambitious and is clear about its priorities and where it needs to improve further to achieve its goals. Engagement with partners is good and Newham uses public consultation to develop and improve services. Capacity has been strengthened. Financial and performance management is strong. The council is now focusing on developing its human resources and risk management processes. It continues to learn through external challenge and is making appropriate investments to enable future improvements. Based on its current plans, the council is now well placed to further improve the way it works and the services it provides to local people.

In December 2002 **London Borough of Newham** received a measurement of 3 out of 4 for the way it is run.

### 2. How do London Borough of Newham's main services perform?

We have assessed core service performance in the service areas shown alongside. Each service is scored on a scale from 1 to 4, with 1 being the lowest and 4 being the highest. Education and social care are given more importance in reaching the overall service score than other areas.

Overall service performance **3** out of 4

