

How is Sutton London Borough Council performing?

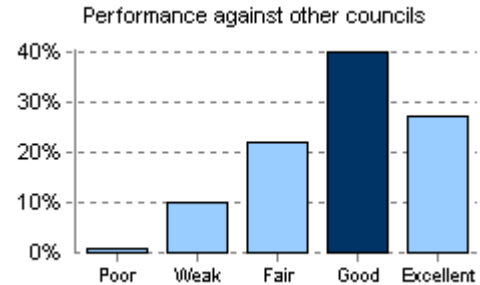
Overall Performance

good

Sutton London Borough Council has been measured as **good** in the way that it serves its local people. The chart opposite shows what share of councils also received this rating.

We reached this overall rating by looking at:

1. How **Sutton London Borough Council** is run; and
2. How **Sutton London Borough Council's** main services perform.



1. How is Sutton London Borough Council run and what progress has the council made in the last year?

Sutton London Borough Council continues to be a good council.

It has made significant improvements in its environment services over the last year. Recycling and composting levels of household waste have risen from an already strong position.

The council has addressed a number of areas of under performance identified last year, including improvements in educational attainment of children looked after and returning private sector dwellings into use. Progress has also been made in social services, although further improvement is required in some areas, including the timeliness of assessment and review in services for adults, children and families, and in provision of home care.

The Sutton Partnership has taken a clear lead in improving the quality of life for people in the borough. Through its work with partner organisations, the council has made good progress in integrating services to deliver improved outcomes for people in community safety, health and children's services and is developing further the partnership's role in 2004/05. Based on Sutton Council's plans, the council is well placed to continue to improve the way it works and the services it provides to local people.

In December 2002 **Sutton London Borough Council** received a measurement of 4 out of 4 for the way it is run.

2. How do Sutton London Borough Council's main services perform?

We have assessed core service performance in the service areas shown alongside. Each service is scored on a scale from 1 to 4, with 1 being the lowest and 4 being the highest. Education and social care are given more importance in reaching the overall service score than other areas.

Overall service performance **3** out of 4

