Comprehensive Performance Assessment 2004

audit commission

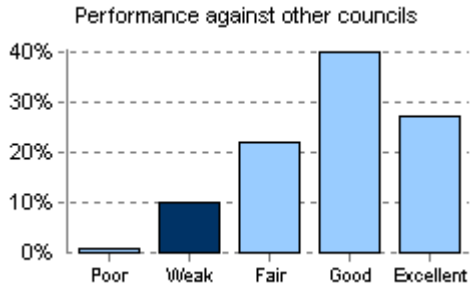
# How is North East Lincolnshire Council performing?

## Overall Performance — weak

**North East Lincolnshire Council** has been measured as **weak** in the way that it serves its local people. The chart opposite shows what share of councils also received this rating.

We reached this overall rating by looking at:

1. How **North East Lincolnshire Council** is run; and
2. How **North East Lincolnshire Council's** main services perform.



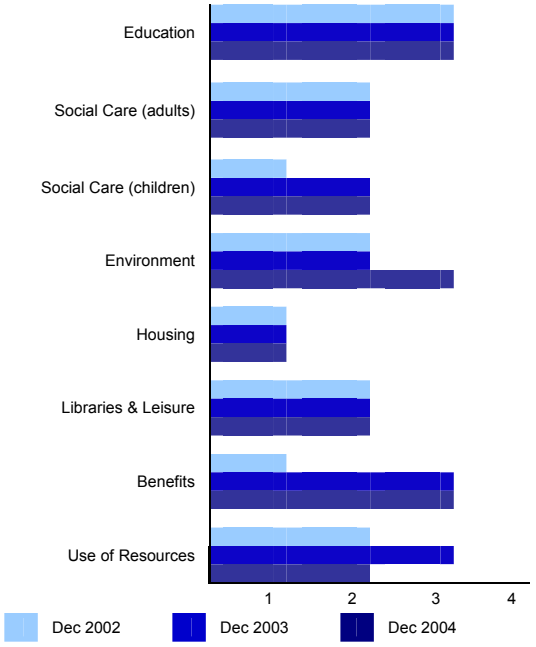

### 1. How is North East Lincolnshire Council run and what progress has the council made in the last year?

North East Lincolnshire Council continues to be a weak council.

Over the last year some of its services have not delivered improvements, in particular education services.
Aspects of the education service, particularly around school improvement and social inclusion have recently been identified as unsatisfactory. The council is currently exploring what support is available to assist it to improve the services provided to children and young people.
A public interest report early in the year identified significant financial and management issues. Whilst the council has made progress against the issues raised there remains a lot to be done and it is too early to say what impact some of the actions will have.
Improvements in waste recycling and the time taken to process planning applications have continued.
North East Lincolnshire Council needs to refocus its priorities before there can be any real improvement in the services it provides to local people. With the appointment of the new Chief Executive the council is putting plans in place to do this. We will continue to monitor progress over the next 12 months.

In December 2002 **North East Lincolnshire Council** received a measurement of 2 out of 4 for the way it is run.

### 2. How do North East Lincolnshire Council's main services perform?

We have assessed core service performance in the service areas shown alongside. Each service is scored on a scale from 1 to 4, with 1 being the lowest and 4 being the highest. Education and social care are given more importance in reaching the overall service score than other areas.

Overall service performance **2** out of 4