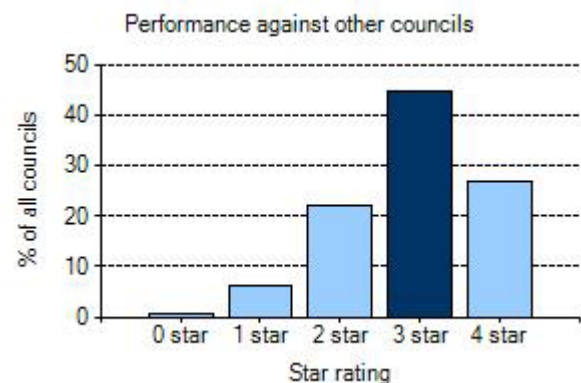
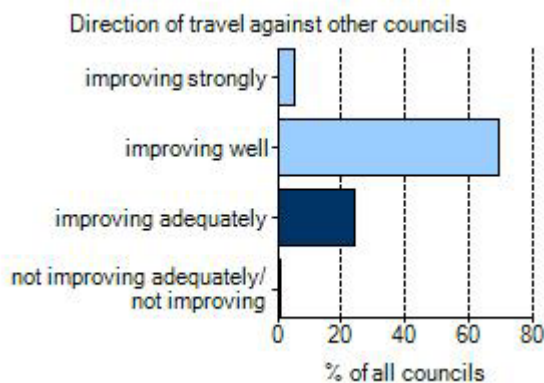


## Manchester City Council 2005 scorecard

### Comprehensive Performance Assessment (CPA)

#### Overall performance for this council

This is a council that is **improving adequately** and demonstrating a **3 star** overall performance.



We reached this overall rating by looking at:

1. How Manchester City Council's main services perform – service performance
2. How Manchester City Council uses its resources – use of resources
3. How Manchester City Council is run – council ability

#### What progress has Manchester City Council made in the last year?

Manchester City Council is delivering improvements in services for local people. Services in most priority areas have improved over the last two years, with significant progress being made in crime reduction, waste recycling and libraries. There have been improvements in the management of children's services and adults services. However, further improvement can be achieved in education attainment and attendance levels and improving other areas of low relative performance compared to other authorities. The Council is working effectively with its partners to tackle issues which affect the quality of life of local people such as improving community safety, improving the quality of housing, and raising life expectancy. The Council continues to work closely with Manchester's diverse communities to develop services and promote race equality. The Council is addressing areas in need of improvement including how it delivers value for money and manages performance. Plans are in place to enhance the way people access services across the whole Council. Significant challenges remain which are being addressed including ensuring changes in the way services are delivered lead to better outcomes for local people.

## How Manchester City Council's main services perform

We have reviewed the core service areas shown below. Each service is scored on a scale of 1 to 4, with 1 being the lowest and 4 being the highest.

Service	2005
<b>Benefits</b> – The Council's performance in providing housing and council tax benefit services. The assessment is made by the BFI and is based primarily on achievement against the 2005 Housing benefits/council tax benefits performance standards.	3
<b>Children and young people</b> – The Council's performance in providing children's services. The joint assessment is made by the CSCI and Ofsted following a review of Council overall performance and key indicators.	2
<b>Culture</b> – The Council's contribution to culture services and outcomes as assessed by the Audit Commission. The assessment combines culture inspection reports with a range of performance indicators. For 2005 the overall score used for CPA will be the higher of the 2005 score or the score from the 2004 libraries and leisure block score.	3
<b>Environment</b> – The Council's performance, as assessed by the Audit Commission, in providing environmental services. The assessment is made by combining environment inspection reports with a range of performance indicators.	3
<b>Housing</b> – The Council's performance, as assessed by the Audit Commission, in providing community housing and, where applicable, housing management services. The assessment is made by combining housing inspection reports with a range of performance indicators.	4
<b>Social care (adults)</b> – The Council's performance in providing adult social care services. The assessment is made by CSCI following a review of Council overall performance and key indicators.	3

## How Manchester City Council uses its resources

Manchester City Council	2005
<b>Use of resources</b>	2

We have assessed how well the Council manages and uses its use of resources. This use of resources judgement is derived from five individual scores provided by the Council's appointed auditor, covering the following themes:

1. Financial reporting
2. Financial management
3. Financial standing
4. Internal control
5. Value for money

## How Manchester City Council is run

Corporate assessments carried out from 2005 onwards have changed. There is now a greater focus on leadership, partnership working, value for money and the achievement of local priorities. The scoring framework has also been revised and for this reason they are not directly comparable with corporate assessments in previous years. All councils will have the new-style corporate assessment by 2008, as part of a rolling programme of corporate assessments and joint area reviews. Until these have been completed the overall CPA category for a council that has a new-style corporate assessment will be based on either its new or the previous corporate assessment score, whichever is the higher.

### Council ability

2005

**Score used is from the 2006 corporate assessment**

**3**

In assessing how the Council is run, the Commission considers three questions:

1. What is the Council, together with its partners trying to achieve?
2. What is the capacity of the Council, including its work with partners, to deliver what it is trying to achieve?
3. What has been achieved?

### Corporate assessment reports

To view the Council's corporate assessment report, please visit the Audit Commission website ([www.audit-commission.gov.uk](http://www.audit-commission.gov.uk)).

Until 2008, when all councils will have been assessed using the new-style corporate assessment, the CPA category will be based on either its new corporate assessment score or the previous one if that is higher.

### Joint Area Review (JAR) report

To view the Council's JAR report, please visit the Ofsted website ([www.ofsted.gov.uk](http://www.ofsted.gov.uk)).

Audit Commission  
First Floor, Millbank Tower  
Millbank, London SW1P 4HQ

Tel: 0845 052 2616  
Fax: 0845 052 2602  
Textphone: 020 7630 0421

Email: [cpa@audit-commission.gov.uk](mailto:cpa@audit-commission.gov.uk)  
Web: [www.audit-commission.gov.uk](http://www.audit-commission.gov.uk)