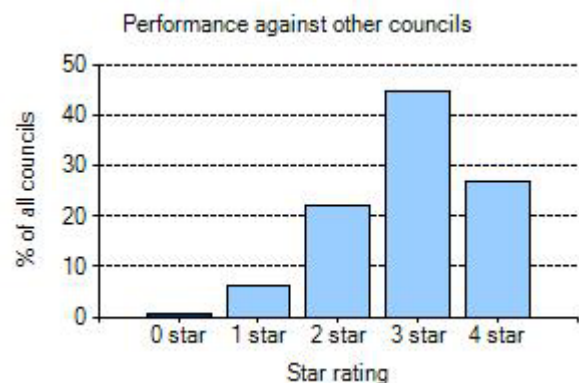
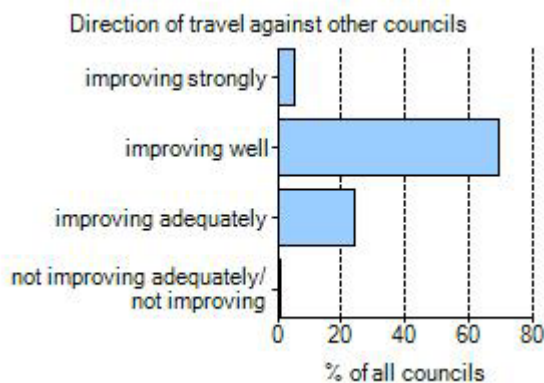


## North East Lincolnshire Council 2005 scorecard

### Comprehensive Performance Assessment (CPA)

#### Overall performance for this council

This is a council that is **not improving adequately** and demonstrating a **0 star** overall performance.



We reached this overall rating by looking at:

1. How North East Lincolnshire Council's main services perform – service performance
2. How North East Lincolnshire Council uses its resources – use of resources
3. How North East Lincolnshire Council is run – council ability

#### What progress has North East Lincolnshire Council made in the last year?

Performance has not improved adequately over the last year. North East Lincolnshire Council has addressed the issues identified last year by stabilising its financial position and identifying its priorities but the action taken has not yet resulted in widespread improvement to services for local people. The Council is working with partners to improve services but most still perform below average standards and in some areas the scope for improvement is substantial. The Council has continued to improve social care services to children and young people but educational attainment and school attendance are poor. The Council is working to address weaknesses in social care services for adults. Following the transfer of its housing, the Council has recognised the need to urgently improve the advice and assistance it provides to people in housing need. Whilst the planning framework now provides the building blocks for the future, the Council needs to develop detailed plans to improve services. The effectiveness of its plans will be undermined unless the Council improves information systems which currently prevent it from making judgements about cost and performance.

## How North East Lincolnshire Council's main services perform

We have reviewed the core service areas shown below. Each service is scored on a scale of 1 to 4, with 1 being the lowest and 4 being the highest.

Service	2005
<b>Benefits</b> – The Council's performance in providing housing and council tax benefit services. The assessment is made by the BFI and is based primarily on achievement against the 2005 Housing benefits/council tax benefits performance standards.	3
<b>Children and young people</b> – The Council's performance in providing children's services. The joint assessment is made by the CSCI and Ofsted following a review of Council overall performance and key indicators.	1
<b>Culture</b> – The Council's contribution to culture services and outcomes as assessed by the Audit Commission. The assessment combines culture inspection reports with a range of performance indicators. For 2005 the overall score used for CPA will be the higher of the 2005 score or the score from the 2004 libraries and leisure block score.	2
<b>Environment</b> – The Council's performance, as assessed by the Audit Commission, in providing environmental services. The assessment is made by combining environment inspection reports with a range of performance indicators.	2
<b>Housing</b> – The Council's performance, as assessed by the Audit Commission, in providing community housing and, where applicable, housing management services. The assessment is made by combining housing inspection reports with a range of performance indicators.	1
<b>Social care (adults)</b> – The Council's performance in providing adult social care services. The assessment is made by CSCI following a review of Council overall performance and key indicators.	2

## How North East Lincolnshire Council uses its resources

North East Lincolnshire Council	2005
<b>Use of resources</b>	1

We have assessed how well the Council manages and uses its use of resources. This use of resources judgement is derived from five individual scores provided by the Council's appointed auditor, covering the following themes:

1. Financial reporting
2. Financial management
3. Financial standing
4. Internal control
5. Value for money

## How North East Lincolnshire Council is run

Corporate assessments carried out from 2005 onwards have changed. There is now a greater focus on leadership, partnership working, value for money and the achievement of local priorities. The scoring framework has also been revised and for this reason they are not directly comparable with corporate assessments in previous years. All councils will have the new-style corporate assessment by 2008, as part of a rolling programme of corporate assessments and joint area reviews. Until these have been completed the overall CPA category for a council that has a new-style corporate assessment will be based on either its new or the previous corporate assessment score, whichever is the higher.

### Council ability

2005

**Score used is from the 2002 corporate assessment**

**2**

In assessing how the Council is run, the Commission considers three questions:

1. What is the Council, together with its partners trying to achieve?
2. What is the capacity of the Council, including its work with partners, to deliver what it is trying to achieve?
3. What has been achieved?

### Corporate assessment reports

To view the Council's corporate assessment report, please visit the Audit Commission website ([www.audit-commission.gov.uk](http://www.audit-commission.gov.uk)).

Until 2008, when all councils will have been assessed using the new-style corporate assessment, the CPA category will be based on either its new corporate assessment score or the previous one if that is higher.